

# Platinum Service Plan



## Overview

The Platinum Service Plan is for those customers who anticipate changing Wireless Providers. The plan covers both the hardware and labor for equipment engineered and installed by Five-Bars Wireless on an annualized basis. We will replace the defective equipment and install it at no cost to you with no pro-ration or deductible. If you change your Wireless Provider we will change your equipment so it functions with your new wireless provider at no cost to you. Our objective is to keep your solution working effectively and to protect your investment. Hence we will replace the equipment with new or refurbished equipment we have in stock without waiting to send the old equipment back and have you wait for the manufacturer to replace it. The plan is for a term of one year and is available for up to 3 years. It is billed annually or you can choose to purchase multiple years up front.



## Our Promise

We promise to keep your system operational and to protect you from unforeseen equipment failure.

We operate our company with integrity and treat our customers to the best of our ability. This is why we are here.

We want you to be totally satisfied with your solution, and be so excited you tell others about it.

So contact us for a quote on our maintenance program.

You will be glad you did.

## Plan Covers

We cover our equipment and stand behind it, but we do not cover certain things. We only service equipment engineered and installed by Five-Bars Wireless. Equipment that has been tampered with, Vandalized, Stolen, or Acts of God is not covered under the Platinum Service Plan. We assume no liability for business loss due to system downtime as well as any personal liability.

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